

Everllence

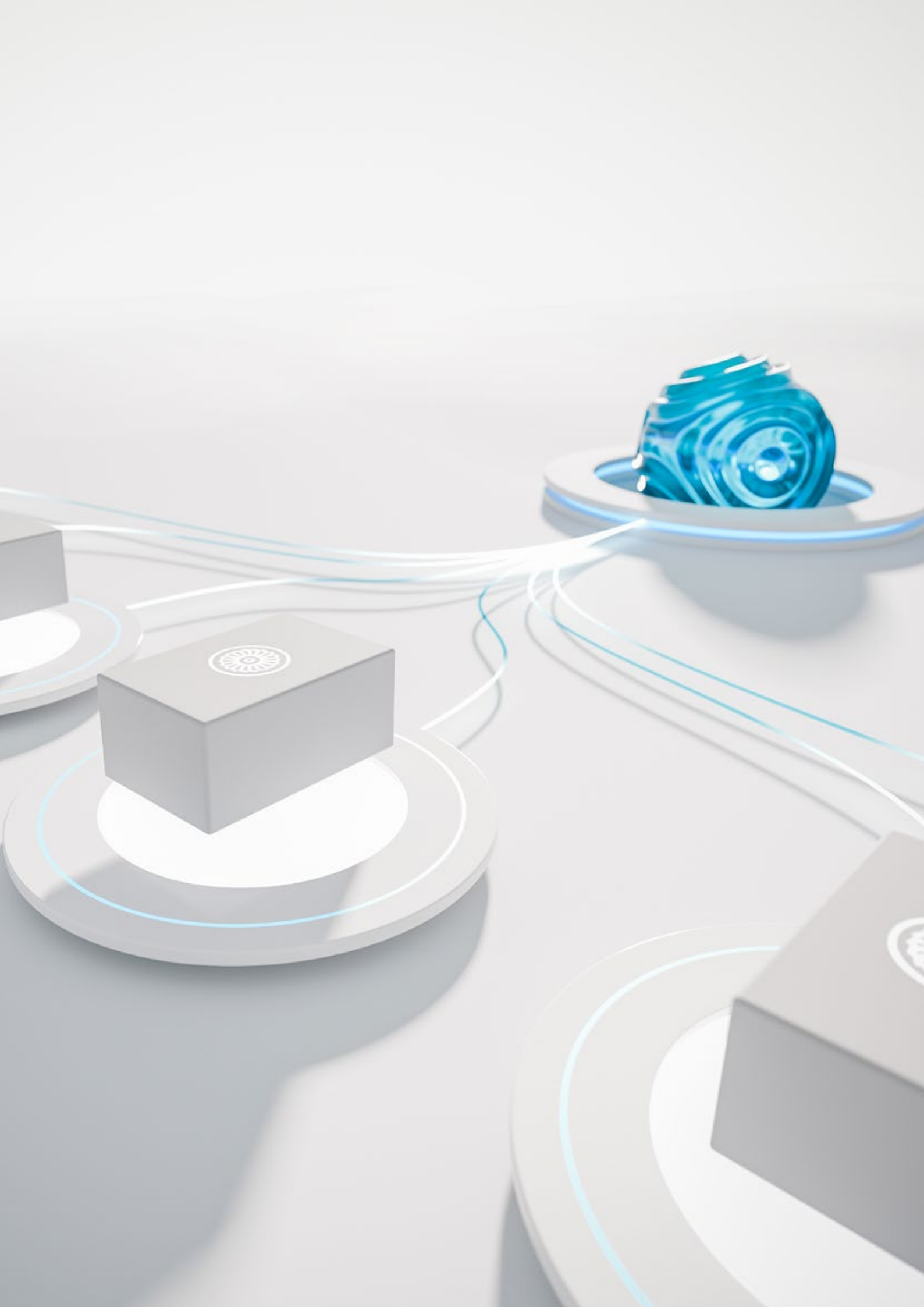
PrimeServ

Monitoring Solutions



**Smart operation
powered by turbo-
machinery insights**





AI by the original manufacturer

Monitoring Solutions by Everllence let you easily stay ahead of the game by monitoring and optimizing your turbomachinery equipment. Based on data-driven solutions and software, our Monitoring Solutions ensure that our customers get the most out of their assets. The combination of machine data, advanced analytics and Everllence expertise helps you optimize not only your daily operations but also the efficiency and maintenance of your turbomachinery.



To make the right decisions, you need the right processed data. Our Monitoring Solutions provide remote diagnostics, anomaly detection, and 24/7 hotline support. These give you the operational insights and guidance you need to define deviation levels and set specific reference points to optimize performance.

CEON

Our Monitoring Solutions are powered by CEON, the backbone of our digital services. CEON receives all relevant operating data in real time from hundreds of sensors on your turbomachinery before analyzing it using highly advanced algorithms, machine learning and AI. The results are monitored by Everllence experts, who can detect anomalies at an early stage and proactively respond with expert advice and solutions.

Your added value

Take your plant's digital capabilities to the next level. Our Monitoring Solutions let you leverage the experience, expertise and portfolio of a leading turbomachinery OEM. Data-driven decision-making strengthens your competitive edge through improved machine operations – both by reducing unplanned shutdowns and by driving long-term efficiency gains. Every industrial plant operator faces individual challenges. Choose the services that fit your needs, and gain both peace of mind and time.

Our Monitoring Solutions Tailored for you

Everllence has taken a significant step in enhancing monitoring services, customizing them to meet each customer's unique requirements. Let us introduce our new portfolio of monitoring services designed to optimize your turbomachinery equipment.

PrimeServ Digital Service Agreements

Our digital long-term service agreements (LTSAs) meet your specific needs. Enhance your competitive edge with a dedicated key account team, PrimeServ Assist, priority services, a tailor-made maintenance strategy, and optimized spare parts management. These advantages improve machine operations and boost productivity by reducing unplanned shutdowns and extending maintenance intervals.

PrimeServ Assist

The PrimeServ Assist package helps you optimize the efficiency and availability of your equipment by combining machine data, advanced analytics, and human expertise. Our dedicated service engineers use remote monitoring to track your equipment day to day and work closely with you to proactively provide technical recommendations, ensuring smooth operation and peace of mind.

PrimeServ Connect

Simplify your digital experience with our connectivity-only package, which allows uninterrupted connectivity, data transfer and storage for future use. Our team of service engineers provides remote technical assistance 24/7.



Technical description

		PrimeServ Digital Service Agreements	PrimeServ Assist	PrimeServ Connect
Connectivity		Analytics Telemetry Unit (ATU)	Analytics Telemetry Unit (ATU)	Analytics Telemetry Unit (ATU)
	Using	or	or	
		Cloud-2-Cloud connect	Cloud-2-Cloud connect	-
	Remote access ¹	Included	-	-
	Setup and installation support	Customized	Customized	Everllence standard
CEON	Initial data quality check	Included	Included	Included
	Connectivity maintenance	Included	Included	Included
	Transfer and storage of machine data	Included	Included	Included
	Processing of machine data in real time	Included	Included	Included
	HealthScore	Included	Included	-
Services	Visualization of processed data	Included	Included	Included ²
	Machine-specific evaluation and analysis	Included	Included	-
	Alarm management	Included	Included	-
	Daily monitoring	Included	Included	-
	Techline 24/7	Included with priority	Included with priority	Included
	Service engineer	Dedicated	Dedicated	Team
	Diagnostic reports	Included	Included	-
	Regular calls	Included	Included	-
	Troubleshooting	Included	Included	-
	Safety / availability recommendations	Included	Included	-
	Spare parts recommendations	Included	Included	-
	Engineering support	Included	Included	-
	Inspection support	Included	Included	-
	Key Account Team (Project Manager, Field Service Coordinator, Spare Parts Manager)	Dedicated	-	-
	Priority in all Everllence processes	Included	-	-
	Tailor-made maintenance strategy	Included	-	-
	Spare parts management	Included	-	-
	Field service coordination	Included	-	-

¹Read-only remote access (read/write remote access option available)

²Only standard charts and graphical analyses are included.

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