

Maximizing performance. Minimizing downtime.
Across all your turbomachinery.

Service solutions for turbines and compressors



Everllence

PrimeServ

Driving the global economy in the world's most critical sectors

Every process counts. In industries where uptime and efficiency drive profitability, the performance of your turbines and compressors is mission critical. That's why Everllence PrimeServ delivers more than service – we deliver strategic partnership, local presence, and deep OEM expertise.

Whether you need a one-time upgrade or a fully customized service model, we act as an extension of your team.

With decades of OEM turbomachinery expertise, we combine global standards with local presence to deliver smarter monitoring, maintenance, and service strategies tailored to your needs – wherever your assets operate.

Our network of over 100 locations worldwide ensures lifecycle support for all your rotating equipment – Everllence and non-Everllence – simplifying operations, reducing downtime, and helping you meet your strategic goals.

Our service portfolio spans the full lifecycle of your turbomachinery – with a focus on uptime, efficiency, and your long-term goals.

Support that keeps your business moving

We help you cut downtime, control costs, and stay ahead with expert service across your entire equipment lifecycle.

Everything you need, in one place

From parts and repairs to monitoring and on-site support, we bring it all together.

Built-in efficiency for stronger operations

With smart upgrades and digital tools, we help you boost performance and get more from every asset, every shift.

Keep your assets running longer

Extend the life and reliability of your rotating equipment with OEM spare parts, expert repairs, targeted overhauls, and modernizations.

Cut emissions, boost performance, stay compliant

Whether you're targeting decarbonization, cutting operating costs, or want greater control over smarter operations, we can help you take the next step.

Stay up and running with fast expert help

With 24/7 access to OEM specialists from our consulting team, rapid on-site intervention by our field service experts, and expert-led training sessions, we're here to keep you running at your best, every day. Wherever your machines are, we've got your back.

Tailored services. Engineered for performance.

No two process plants are the same – so why settle for standard service? We co-develop solutions that match your exact setup, operating profile, and business priorities. Whether you need a one-time upgrade or a fully customized service model, our solutions are built to meet your specific needs.

What tailor-made means for you:

- **Custom modernization:** Boost efficiency and reliability by implementing the latest technologies.
- **Efficiency gains:** Reduce energy use, lower emissions, and minimize downtime.
- **Strategic maintenance design:** Custom maintenance plans shaped by diagnostics, usage patterns, and production goals – for overhaul intervals that fit your operation.
- **Engineering studies:** Identify bottlenecks and improve long-term asset performance.
- **Spare parts optimization:** Better prediction, inventory control and availability.
- **Cost transparency:** Clear planning and budgeting for maintenance and modernizations.
- **Peace of mind:** Shared responsibilities and risk management with our long-term service agreements.

OEM Precision. Fast recovery. Long-term performance.

Upgrade what matters. Extend what performs.

Our service solutions are engineered to keep your operations compliant, reliable, and efficient, whether you're running Everllence machinery or third-party assets. With decades of experience and expertise, we ensure that you get no surprises when it comes to your turbomachinery.

Spare parts

Get the right part – and get it right the first time. We supply OEM spare parts for Everllence machines and reverse-engineered, high-precision parts for other brands. From wear components to flow parts and from kits to capital spare parts, everything is built to the same exacting standards as our new equipment.

Repairs & turnarounds

Failures don't wait and neither do we. Whether you're facing a planned inspection or a sudden shutdown, we deliver rapid response, deep root cause analysis, and high-quality repairs that restore full performance fast. We help you resolve issues before they become risks.

Revamps & modifications

When demands change, your assets need to evolve too. We tailor upgrades and system modifications to meet new compliance targets, efficiency goals, or production needs. Our modernization strategies extend equipment lifetime and unlock new value from existing infrastructure.

From upgraded components to full system reconfiguration, we help extend asset lifetime while improving output, lowering emissions, and meeting evolving standards.

Key benefits:

- **Optimized performance** with up-graded components and tailor-made modernization solutions to improve output and reduce operating costs.
- **Extended lifespan of assets** with OEM-quality parts and expert repairs.
- **Minimal disruption** with maximized uptime, delivered through a robust service offering that adapts to your operational needs.



Trusted in every sector. Proven in real-world conditions.

Managing rotating equipment across multiple OEMs and sites can be complex – but it doesn't have to be. From one-off overhauls to coordinated international collaboration, we act as a single point of accountability – wherever and however you operate. See how Everllence PrimeServ streamlines service, delivers consistent quality and minimizes risk with proven, full-scope support.



Case 1: Full steam ahead in the chemical industry

Client:
Leading global chemical company.

Scope:
Turnkey overhaul.

Challenge:
Complete overhaul of a steam turbine at the Oberhausen facility within a defined turnaround window.

Approach:
In close collaboration with the client, our teams in Shanghai and Oberhausen started the detailed overhaul planning one year in advance. The project included full disassembly, inspection, reconditioning, reassembly, and reinstallation of the steam turbine – all delivered to our OEM standards.

Results:

- Seamless execution within planned shutdown
- Extended operational life
- Renewed efficiency and safety compliance



Case 2: Record-speed repair in the energy sector

Client:
Solar thermal power plant.

Scope:
Dual-turbine overhaul including RENK gearbox.

Challenge:
Rapid refurbishment of HP and LP turbines during scheduled outage.

Approach:
After onsite inspection, critical HP turbine components were shipped to our Oberhausen workshop for refurbishment. Thanks to the close expert collaboration between our field service and workshop teams, the repair was completed within 14 days.

Results:

- Major repairs in record time
- Avoided extended plant downtime
- Improved turbine condition and system output

Smarter service. One contract. Full control.

When uptime is critical and complexity grows, service must do more than react. It needs to anticipate risks, optimize performance, and deliver measurable impact.

Our digitally enabled services combine strategic planning, real-time insights, and expert support to enable intelligent maintenance across your entire equipment lifecycle. Tailored to your assets and goals, our digital service packages reduce downtime, extend equipment life, and drive performance across complex operations.

What our service packages deliver:

- Smart maintenance and real-time condition monitoring
- Fast remote diagnostics with 24/7 expert troubleshooting and root cause analysis
- Scheduled and unscheduled maintenance
- Reliable spare parts supply
- Periodic reporting on equipment condition
- Coverage for Everllence and non-Everllence equipment



From real-time data to real-world results

Our digital services turn machine data into a strategic advantage. They provide full visibility of equipment health, enable early failure detection and support more efficient, data-driven maintenance planning.

At the heart of our digital services is CEON, our secure cloud-based platform. It delivers AI-powered real-time insights and transforms live operating data into actionable insights that help improve performance and reliability.

Integrated into all our digital services, these capabilities shift your operations from reactive to proactive. You benefit from faster response times, smarter decision-making and greater control over asset performance.

Choose the level of digital support that fits your needs:

- **PrimeServ Connect:** Secure access to machine data via CEON, including 24/7 remote diagnostics and expert support.
- **PrimeServ Assist:** Real-time condition monitoring, advanced analytics and proactive recommendations tailored to your equipment.
- **PrimeServ Digital Service Agreements:** A comprehensive solution combining connected services, key account support, spare parts planning and a customized maintenance strategy.

All your rotating equipment. One trusted partner.

In today's plants, equipment rarely comes from a single OEM. That's where Omnicare makes the difference. As your one-stop service solution, it provides comprehensive support for all your rotating equipment – Everllence and non-Everllence – from a single trusted source.

Managing a mixed fleet doesn't mean you have to settle for mixed results. Omnicare delivers the same high standard of service, performance, and availability for third-party machines as for our own.

What Omnicare covers:

Omnicare delivers complete lifecycle support for all your rotating equipment, from inspections and overhauls to repairs, upgrades, and reconditioning. It includes spare parts sourcing, footprint replacement with modern Everllence equipment, and coordinated service planning across a wide range of OEMs.

Omnicare ensures consistent quality, simplified coordination, and reliable performance at every step – helping you bring order to complexity and freeing up your teams to focus on what matters most: availability, efficiency, and long-term performance.

Why customers choose Omnicare:

- Fewer contact points, clearer responsibilities
- Consolidated planning for parts and maintenance
- Less downtime, lower lifecycle costs
- Simplified service – one contract, one contact, zero guesswork



Always ready. Always by your side.

Behind every high-performance machine is a high-performance team – and we're here to support both. Everllence PrimeServ gives you 24/7 access to OEM specialists, rapid on-site intervention, and expert-led training designed to unlock your full operational potential.

Whether you're dealing with an urgent issue, planning a long-term overhaul, upgrading your equipment, or training new talent, our support ecosystem adapts to your needs.

TechLine – direct access to expertise

- 24/7 hotline for real-time troubleshooting
- Immediate support from OEM specialists
- Linked to PrimeServ Assist and CEON for live machine insights
- Secure remote access for parameter tuning

Field Service – on-site when it matters most

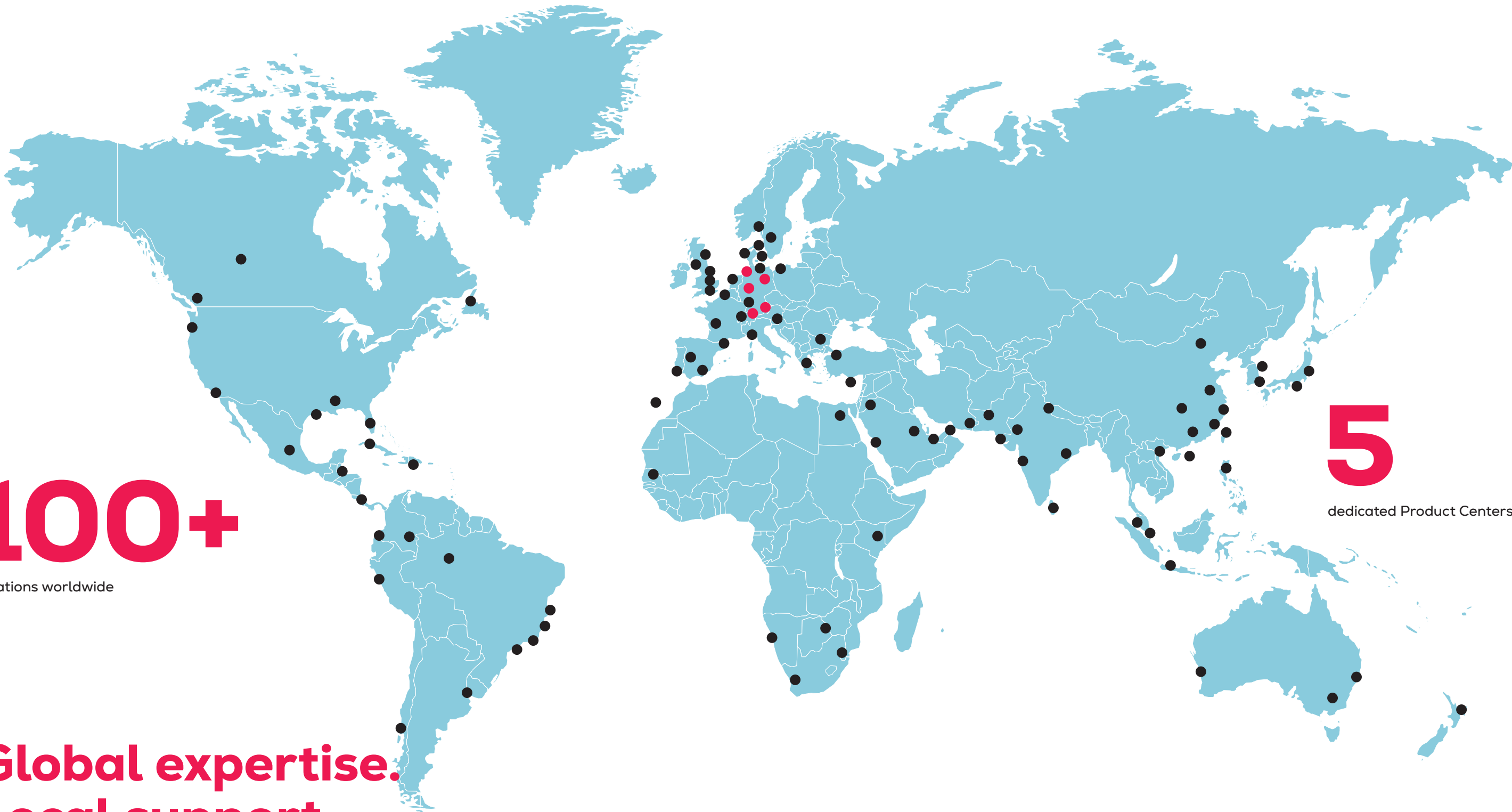
- Global teams for urgent recovery, commissioning, inspections, and upgrades
- Full crews or supervisory experts depending on your needs
- Close collaboration with Remote Operation Centers (ROCs) for faster diagnostics and resolutions

Consulting – get strategic support

- Individual consulting on optimization and upgrade measures
- Insights powered by digital tools and real-time machine data
- Root cause analysis
- Comprehensive site assessments

Train with the best – PrimeServ Academy

- Expert-led hands-on training
- In-plant or in-classroom learning
- Customized sessions for your equipment and skill level



100+

locations worldwide

Global expertise. Local support. Anytime, anywhere.

With over 100 PrimeServ hubs worldwide – including 16 dedicated turbomachinery shops and a growing network of Remote Operation Centers – Everllence is never far away. Wherever your assets operate, we're ready with the people, tools, and expertise to keep them running at peak performance.

That's how we protect your uptime, optimize your efficiency, and ensure peace of mind – 24/7, anywhere in the world.

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dedicated Product Centers

Your support network includes:

- **16+ dedicated turbomachinery service shops**
- **8 Remote Operation Centers (ROCs)** for real-time monitoring and diagnostics
- **100+ PrimeServ locations**
- **5 Product Centers** delivering end-to-end maintenance, overhauls, and upgrades

Find out more
[www.everllence.com/
 services/service-locations](http://www.everllence.com/services/service-locations)

Proven under pressure. Trusted when it counts.

When it comes to critical assets and tight timelines, success depends on proven expertise, local presence, and trusted partnership. See how Everllence PrimeServ delivers under pressure, to minimize downtime and restore operations.



Case 3: Success through excellence

Client:

Multinational chemical producer.

Scope:

Major overhaul of legacy turbomachinery.

Challenge:

Maintain supplier leadership amid increasing competitive pressure.

Approach:

We were awarded the contract based on our technical credibility, flexible service options, and strong track record. The successful overhaul restored critical process reliability and reinforced the customer's confidence in Everllence.

Results:

- Extension of equipment service life
- Restoration of process reliability
- Tailor-made overhaul concept



Case 4: Power plant emergency response

Client:

Utility company, UK.

Scope:

Guide vane damage repair.

Challenge:

Rapid response to avoid costly downtime.

Approach:

After guide vane damage was detected on a steam turbine during a routine inspection, Everllence PrimeServ was chosen due to our rapid response and OEM-grade precision. We replaced the damaged guide vanes with upgraded components and restored full operational efficiency on-site.

Results:

- Avoided costly downtime
- Improved turbine efficiency and reliability
- Fast, high-quality repair within a tight timeline



Wherever you operate, we're right there for you.

Whether you're extending asset lifetimes, minimizing unplanned downtime, or modernizing for a more sustainable future, Everllence PrimeServ is your trusted partner – wherever you are, whenever you need us.

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MAN Energy Solutions SE has been renamed to Everllence SE and its products are being rebranded from 'MAN' and/or 'MAN Energy Solutions' to 'Everllence'. As this is an ongoing process, any reference to 'MAN' and/or 'MAN Energy Solutions' is actually a reference to 'Everllence'.

All data provided in this document is non-binding. This data serves informational purposes only and is not guaranteed in any way. Depending on the subsequent specific individual projects, the relevant data may be subject to changes and will be assessed and determined individually for each project. This will depend on the particular characteristics of each individual project, especially specific site and operational conditions.

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