# CEON TechBot

## AI support you can count on

**Our digital solutions**
keep your engine...

**Clean**

**Available**

**Efficient**

**Safe**

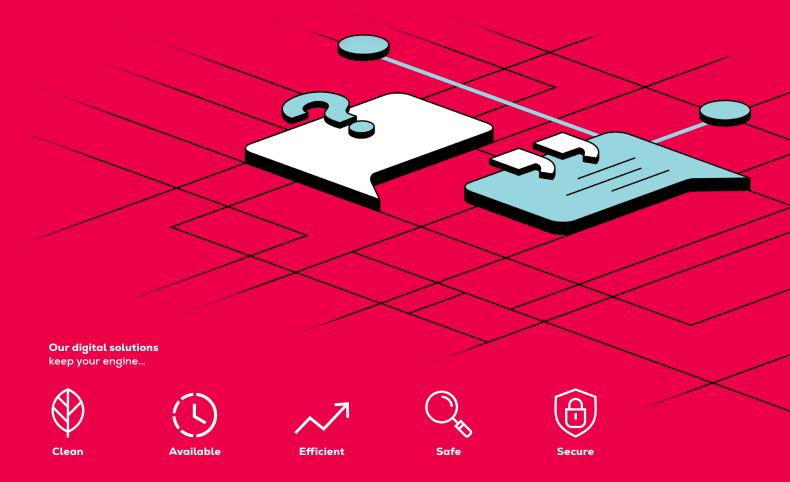**Secure**

CEON TechBot is an AI assistant that answers common technical questions quickly and reliably. Its answers are based on thousands of pages of Everllence OEM documentation. The database is continuously updated so that you have the most relevant information at your disposal. You can access CEON TechBot via the Everllence CEON platform.

**Benefits at a glance**
- Answers technical questions fast
- Consolidates technical knowledge in one place
- Automatically accesses updated information

**Everllence**

# CEON TechBot

## Fast, accurate issue resolution

From smartphones to autonomous cars, innovation permeates our lives and we've all experienced the challenge of keeping up with constantly evolving information. New technologies are addressing today's environmental and economic concerns in the marine, energy and process industries, but the masses of information shared in manuals, technical guidelines, and service letters make it trickier to solve technical problems on both old and new equipment. CEON TechBot helps you navigate all the available technical information to resolve operational problems with quick and reliable guidance from Everllence.

## How it works

You will find our new support chatbot on the Everllence CEON platform. You start a conversation by selecting the asset you want guidance for. Continue by asking questions just like you would with a colleague. CEON TechBot will analyze your documentation and data and provide you with suggestions on how to resolve your technical challenge.

## Software requirements

CEON TechBot is a cloud-based application using the Everllence CEON platform. As with PrimeServ Assist, all you need is a browser to open CEON TechBot.

## Continuously updated information

CEON TechBot is integrated into the Everllence documentation ecosystems for design documentation. Whenever Everllence publishes new guidelines, service letters or technical notes for customers, they will automatically be transferred to TechBot as well. The scope of available technical information is continuously increased, enabling the CEON TechBot to answer more complicated questions over time.

## Making raw data actionable

CEON TechBot provides common data analysis capabilities for assets connected to Everllence CEON. For a selected asset, users can plot time series charts, calculate statistics and compare sensors. This enhances technical troubleshooting and root cause analysis.