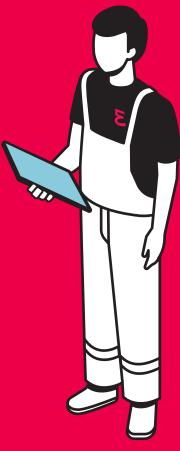
PrimeServ ASSIST

Portfolio Overview



Core

Improved operation and availability for all Everllence equipment.

Stealth

Improved operation and availability without permanent internet connection.

Add-ons

Supplementary services for specific needs.

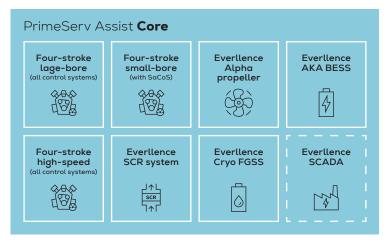
Everllence

Proactive. Smart. Advanced.

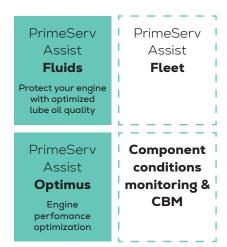
PrimeServ Assist is a proactive 24/7 service that combines machine data, AI analytics, and expert assistance to optimize the efficiency of Everllence equipment, thereby ensuring its availability and reducing the cost of maintenance.

Portfolio overview

PrimeServ Assist for four-stroke engines is available in two versions, Core and Stealth, with the optional add-ons Fluids and Optimus. Other solutions are currently under development, including the option to extend the PrimeServ Assist Core services to the wider power plant equipment, as well as special solutions to assist customers with more than one site and during maintenance planning.



PrimeServ Assist **Stealth** On-site assistance

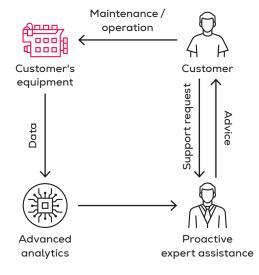


Add-ons

How it works

All PrimeServ Assist products use the sensor data from your Everllence equipment. After being transmitted to the Everllence CEON digital platform, the advanced analytics models detect any anomalies in the equipment data and inform the Everllence human experts in the Remote Operation Center (ROC), which is open 24/7. These experts identify root causes, define mitigating actions, and proactively notify your technical staff to perform operation & maintenance actions.

In addition, your technical staff have 24/7 access to equipment data and in-app messages through an intuitive end-user application, available on web browsers and Android / iOS smartphones. Our experienced ROC teams are always ready to support you, from performance optimization to critical troubleshooting.







degradation

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All data provided in this document is non-binding. This data serves informational purposes only and is not guaranteed in any way. Depending on the subsequent specific individual projects, the relevant data may be subject to changes and will be assessed and determined individually for each project. This will depend on the particular characteristics of each individual project, especially specific site and operational conditions

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