

Moving big things to **Zero**

Guiding principle Quality – Zero defects



The high quality of our products and services is the basis of our long-term, successful business activities. The satisfaction of our customers is a decisive benchmark for our actions. We measure the success of our work by achieving the quality targets we have set.

Quality means for us:

Qualified Personnel and Suppliers

Together, all employees determine the quality and success of our services.

We maintain a partnershipbased relationship with our suppliers and support them in ensuring sustainable solution concepts and working conditions that conform to our values.

Future proof Technologies

We use advanced technologies to decarbonize our products and our own production. To make engine operation more environmentally friendly, we offer solutions for using synthetic fuels – the base material is generated by our electrolyzers. Large heat pumps enable a sustainable heat supply and our CCUS systems open up new aspects of the CO₂ cycle.

With the help of digitalization, we increase the efficiency of our products and our own processes, avoid errors and support the holistic analysis of technical systems for their further development.

Enthusiastic Customers

We always act in the interests of our customers and are a reliable partner. We use regular customer satisfaction surveys to derive improvement measures.

We focus on the development and manufacture of safe and sustainable products as well as the retrofitting of products already in the field. Our PrimeServ services offer a comprehensive range of life cycle support solutions.

Effective Processes

We have anchored the requirements and expectations of our interested parties as well as the assessment of business opportunities and risks in our processes throughout the product life cycle.

Our processes are sustainably improved by regular reviews and continuous improvement.

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The Executive Board